



## Is your IT support company letting you down?

Maintenance

Hardware

Networks

Web Design

Data Recovery

Consultancy

Software

Online Backup

Remote Access

Office Moves

### Specialist IT support in the Recruitment Industry - We keep your consultants recruiting!

SPN Consultancy Limited formed in August 2002 and provides IT Maintenance and Support to recruitment companies throughout London and the Home Counties. Established by a unique group of individuals with extensive knowledge in both the IT arena and recruitment sector, SPN provide the above 10 listed services not just efficiently but with the personal touch that many companies had forgotten about a long time ago.

Our objective is to develop partner relationships with our clients, supporting their growth plans, whilst providing a first class, value added service. Innovative approaches coupled with bespoke service plans provide us with a unique Client service, placing us in the upper echelons of the IT industry. We are currently offering a FREE onsite support audit, which enables us to survey every aspect of your IT infrastructure!

We differentiate ourselves through our ability to work together in real partnerships, delivering solution orientated services and results. With ambitious plans for future growth, SPN recognise that this can only be realised through the ongoing delivery of a quality IT service that will add value to a clients business. Our mission is to create solutions for our clients' present and developing needs, offering innovation through the use of new technologies and ideas. Our track record for success is both proven and impressive.

SPN currently services over 30 recruitment companies throughout London and the Home Counties; this figure does not include related offices and branches. All companies are serviced by one of the below SPN plans which can be bespoke to meet individual requirements. A summary of each is shown below:

#### GOLD - Ultimate Cover

- Fully inclusive hardware cover with 4 hour response to critical hardware.
- Inclusive software support.
- Error correction, faults or viruses.
- New installations at trade prices.
- Service Desk available 8am - 6pm.

#### SILVER - Enhanced Support

- Inclusive software support.
- 4 hour response for critical hardware.
- Software and configuration repairs.
- Error correction, faults or viruses.
- New installations at trade prices.
- Service Desk available 8am - 6pm.

#### BRONZE - Entry Package

- Full IT support available.
- Call out at our standard rates.
- 8 hour response for critical hardware
- Software and configuration repairs.
- Error correction, faults or viruses.
- Service Desk available 9am - 5.30pm.

#### Would you like to find out more?

You can talk direct to our service director about any of the services SPN offer. You can contact us by telephone - **08445 616135**, email - **info@spnict.com** or via our webform at **www.spnict.com**

**FREE  
SUPPORT  
AUDIT**

SPN know how much your IT means to your workforce.  
Are users simple actions taking a long time?  
Are your employees complaining about a slow system?  
Contact us today for a FREE Support Audit, and we will survey your IT and advise you of any issues found.

